

**Dr. Amer Al shishany**

**Assistant Professor / Management Information Systems**

**The Hashemite University / Business Dept.**

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**Date of Birth:** 14.07.1969

**Education and Qualifications:**

**Oct/2010 – Feb/2015** PhD in Management Studies University of Essex, Essex Business School, United Kingdom.

**Thesis Title:** Anonymity and Task-Conflict in Meetings Using Group Decision Support Systems (GDSS).

**Synopsis of Research:**

Using the anonymity feature of GDSS meeting application as a backbone, the study is aimed to better understand how participants of an anonymous GDSS meeting interacts with each other and with the meeting application itself; how anonymity impacts task-conflict among meeting participants, with particular emphasis on the argument that users of sociotechnical computer systems can redesign and employ the technology in a way that achieves their own purposes

**2000 – 2004** Master of Business Administration (MBA), Al al-Bayt University, Jordan.

**1987 – 1991** Bachelor of Economics & Administrative Sciences, Mu'tah University, Jordan.

**Professional qualifications**

**2015 – Present** Assistant Professor in MIS- The Hashemite University / Business School.

**2011 – 2014** GTA (Graduate Teaching Assistant) University of Essex – Essex Business School.

**2007 – 2010** Full time Lecturer, Business School, The Hashemite University.

**2004 – 2007** Computer Technician, Department of Education and Information Technology, Ministry of Education.

**1997 – 2000** Deputy and Assistant of the Head of the Preventive Security, Public Security Directory.

**1996 – 1997** Deputy and Assistant of the Head of the Criminal Investigation, Public Security Directory.

**1995 – 1996** International Observer, UN Mission - Africa – Angola.

## **Work experience:**

I have over six years of experience in teaching at universities:

(1) Since July 2015 till now I am working as Assistant Professor in Management Information Systems at the Hashemite University / Business School. The Modules I teach are:

- E-commerce, Marketing Information Systems, Decision Support Systems, Strategic Management, International Business and Expert Systems. In addition to supervising MIS students' graduation projects.

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(2) I have work for three years at Essex Business School as a GTA (Graduate Teaching Assistant). My work included teaching and marking exams and course works and assessing presentations of second year undergraduates for two modules:

- Introduction to Marketing.
- International Business.

My duties also included holding office hours, responding to students' queries, liaising between students and lecturers.

(3) I have also worked for three years as a 'Full Time Lecturer' at the Business School / Hashemite University, where English is the instruction language used throughout the whole educational system in that institution.

My work duties included:

- Designing and developing several modules (Strategic Management, Marketing Strategy, Services Marketing, Management Information Systems and Contemporary Business Communications).
- Teaching small and large groups (around 180) of undergraduates for the above mentioned modules.
- Leading a module (I was the module leader for 'Management Information Systems' for approximately three years).
- Teaching, marking exams and supervising projects for the above mentioned modules.
- Member of the teaching team for two modules: 'Principles of Management' and 'Principles of Marketing' for first year undergraduates.
- Provide academic support for students, as appropriate, through consultations and demonstrating a willingness to offer extra advice outside normal class or office hours.

## **Publications and Conferences:**

### **A. Journal Articles:**

1. Amer Al Shishany, Radwan Kharabsheh, Waed Elnsour, Jackson Adams (2017) The Future of Group Decision Support System Supported Meetings: Perceiving the Value and the Need for Competitive Strategies, *International Review of Management and Marketing*, 7(2), 93-101, ISSN: 2146-4405.
2. Waed Elnsour, Radwan Kharabsheh and Amer Al Shishany (2016) Influencing Factors on Strategic Human Resource Development Position at Jordanian Universities, *Interdisciplinary Journal of Research in Business*, Vol. 4, Issue 1, (pp.01-18), ISSN: 2046-7141.
3. Al shishany, A. & Adams, J. (2015) Understanding the Impact of a Facilitator's Behaviour on a GDSS Meeting Outcomes: The Formulation of the TAGDSSM Model, *International Journal of Advances in Computer Science & Its Applications - IJCSIA*, April, Volume 5, Issue 1, p 46-50.
4. Al shishany, A. & Adams, J. (2013) Anonymity and Group Task-Conflict in GDSS Supported Meetings, *American Academic & Scholarly Research, Journal* Vol. 5, No. 3, April 2013, Special Issue.
5. Al shishany, A. & Adams, J. (2013) Anonymity Enhancing Technologies (AET) in GDSS Supported Meetings, *Journal of E-Technology*, Volume 4, Number 1, February.

### **B. Published books:**

1. Al shishany, A. & Adams, J. (2015) Anonymity and Task-Conflict in Group Decision Support Systems - A Critical Look at Current Practices and Industry Future of GDSS Supported Group Meetings), Lambert Academic Publishing, ISBN 978-3-659-66088-7.

### **C. I have presented papers at the following conferences:**

1. International Conference on Information Technology and E-Services, ICITES, Sousse, Tunisia, 24-26th, March, 2013.
2. International Conference on Information Systems and Technology Management for Innovation and Regional Development, ISTMID, Jordan, 27th, March, 2013.
3. Second International Conference on Advances in Computing, Communication and Information Technology - CCIT 2014 – Birmingham, U.K, 16-17th, Nov, 2014.
4. 3<sup>rd</sup> Academic International Conference on Business, Marketing and Management - AICBMM 2016 – Oxford, UK, 14 – 16 November 2016.

## **Computer Qualifications:**

- \* CCNA Certificate - Cisco Certified Network Association, Computer Networks, from CISCO, 2002.
- \* MCP Certificate - Microsoft Certified Professional, from Microsoft Company, 2004.
- \* Preparing for MCSE – Microsoft Certified System Engineer, Exams passed:
  - Installing, Configuring and Administering Microsoft Windows 2000 Professional.
  - Designing Security for a Microsoft 2000 network.
  - Installing, Configuring and Administering Microsoft Internet Security and Acceleration (ISA) Server 2000, Enterprise Edition.
  - Managing a Microsoft 2000 Network Environment.
- \* A+ Certificate – Operating Systems Technologies & Core Hardware, from CompTIA - Computer Technology Industry Association, 2003.
- \* ICDL - International Computer Driving License, from UNESCO, 2002.
- \* DBA – Oracle 11g Data Base Administration Course – May 10th 2009 and June 11th 2009 at Comp base International – Amman.
- \* Oracle Developer Course – 31 Jan 2009 till 15 Feb 2010 at Comp base International – Amman.

## **Courses Attended:**

- \* MCSE- Microsoft Certified System Engineer Course - The Arab Academy for Microsoft Technology, 7/2/2004 - 13/5/2004.
- \* A+ Course - The Arab Academy for Microsoft Technology, 15/8/2003 - 25/9/2003.
- \* CCNA Course - Queen Rania Education Technology Center, 14/10/2002-14/3/2003.
- \* ICDL Course - The Hashemite University, 3/3/2002 - 24/4/2002.
- \* Basic Computer Course - Hashemite University, 19/1/2002 - 19/2/2002.
- \* TOEFL Course - Al al-Bayt University, 18/4/1998 - 17/5/1998.
- \* Hebrew Language Course - The Royal Police Academy, 11/5/1996 - 28/8/1996.