

CURRICULUM VITAE



Abdelghafour Al-Zawahreh, Ph.D.

Associate Professor in Business Administration/ I have applied for promotion to the rank of professor and I am still waiting for a promotion decision

The Hashemite University

Faculty of Economics and Administrative Sciences

Business Administration Department

Zarqa, Jordan

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PERSONAL INFORMATION

Gender: Male

Marital Status: Married with four children

Nationality: Jordanian

Date of Birth: Jan 2, 1970

Place of Birth: Mafraq, Jordan

Languages: Excellent command in Arabic and English language.

ACADEMIC QUALIFICATIONS

Doctor of Philosophy (Ph.D.)

The University of Newcastle upon Tyne, UK, 2005

Major: Business Administration

Dissertation Title: "The Training and Education of Operations Research in Jordan and its Application in Industrial Companies: A Field Study"

Master

Al-albays University, Jordan, 2000

Major: Management

Accumulative Average of 84.8% (Very Good)

Thesis Title: " Factors Influencing Crisis Management: A Case Study of The Royal Jordanian Airlines"

Bachelor

Mu'tah University, Jordan, 1999

Faculty of Economics and Administrative Sciences

Major: Management

Accumulative Average of 80% (Very Good)

Diploma

Telecommunication College, Jordan, 1990

Major: Telecommunication Engineering

Accumulative Average of 72% (Good)

RESEARCH INTEREST

- Managerial Leadership
- Strategic Planning
- Business Ethics and Social Responsibility
- Human Resource Management
- Human Capital Planning
- Career Path Development
- Communication Skills

- Quantitative Analysis in Management
- Research Methodology and Statistical Analyses

PROFESSIONAL EXPERIENCE

August 8, 2015- Present	Dean of Faculty of Economics and Administrative Sciences The Hashemite University, Zarqa, Jordan
August 23, 2014- August 6, 2015	Vice Dean of Faculty of Economics and Administrative Sciences The Hashemite University, Zarqa, Jordan
Sept 11, 2011 – Sept, 2014	Chairman of Business Administration Department The Hashemite University, Zarqa, Jordan
Feb 1, 2011 – Aug 30 2011	NYIT (New York Institute of Technology/Amman) (Unpaid Leave from The Hashemite University) NYIT, Business School
Feb 28, 2010 – Aug 30, 210	Director of Center for Studies, Consultation and Community Service The Hashemite University, Zarqa, Jordan
Sept 13, 2008 – Sep 16, 2010	Vice Dean of Faculty of Economics and Administrative Sciences The Hashemite University, Zarqa, Jordan
Aug 13, 2006 – Aug 18, 2008	Director of Human Resource Department The Hashemite University, Zarqa, Jordan

Sept 20, 2003 – Sept 20, 2005

Teaching Assistant

The University of Newcastle upon Tyne, Newcastle, UK

Aug 1, 1995 – Aug 18, 2002

Administrative

Jordan Telecommunication Company, Amman, Jordan

COURSES TAUGHT

- Operations Research/ Quantitative Analysis in Management
- Operations Management
- Human Resource Management
- Organization Theory
- Organizational Behavior
- Principles of Marketing
- Marketing Management
- Principles of Management 1
- Principles of management 2
- Meeting and Conferences Management
- Public Relations
- Scientific Research Methodology (Graduate Students)
- Research Project (Graduate Students)

PUBLICATIONS

2019

Eneizan, B., Matar, A., Al-Zawahreh, A., Alkhawaldeh, A & Eneizan O. (2019) Effects of Green Marketing Strategy on Financial Performance: The Moderating Role of Government Policy. *Business and Economic Horizons*, 15 (1), pp.

Al-Zawahreh, A., Dahmani, N., Abu Alethem, K & Mukattash, A. (2019) Sensitivity Analysis of the Impact of Part Assignment in Cellular manufacturing Systems. *Decision Science Letters*, 8 (1): pp. 109-120.

2018

Al-Zawahreh, A., Mahmoud, A & Alkhawaldeh, A. (2018) The Impact of Corporate Social Responsibility on the performance of pharmaceutical Companies in Jordan. *International Journal of Business and Social science*, 9 (12) : pp. 41-47.

Al-Zawahreh, A., Hailat, S., Al-Jaradat, M & Bataineh, O. (2018) Green Organizational Identity and Environmental Commitment in Higher Education. *International Journal of Business and Social science*, 9 (10) : pp. 87-93.

Al-Zawahreh, A., Khasawneh, S & Al-Jaradat, M. (2018) Green Management Practices in Higher Education: The Status of Sustainable Leadership. *Tertiary Education and Management*, 1 December: pp. 1-11.

2016

Khasawneh, S., Jawarneh, M., Abu-Alruzz, J & Al-Zawahreh, A. (2016) Ethical Leadership Practices in the University Setting: A Managerial Conduct for Organizational Success. *Journal of Institutional Research (South East Asia)*, 14 (2): pp. 60-74.

2015

Al-Zawahreh, A. (2015) Future Business Leaders and Corporate Social Responsibility in Jordan: A Sustainable Competitive Approach in the 21st Century. *International Journal of Management Practice*, 8 (2): pp. 137-151.

Al-Zawahreh, A. (2015) Using the Training Reactions Questionnaire to Analyze the Reactions of University Students Undergoing Career-Related Training in Jordan: A Prospective Human Resource Development Approach. *International Journal of Training and Development*, 19 (1): pp. 53-68.

2013

Shrafat, F., Alzawahreh, A., Al-Madi, F & Zeglat, D. (2013) Information Systems Pre-Evaluation Practices in Context, *European Journal of Economics, Finance and Administrative Sciences*. Issue 58 May: pp. 117-140.

Al-Madi, F., Al-Zawahreh, A. & Al-Qawasmi, S. (2013) Determinants of Consumer's Attitudes to Electronic Marketing in Jordan. *International Journal of Management*, 30 (2) Part1: pp 536-544.

2012

Al rawabdeh, W., Zeglat, D & Al zawahreh, A. (2012) The Importance of Trust and Security Issues in E-Commerce Adoption in the Arab World. *European Journal of Economics, Finance and Administrative Sciences*, 52 (1):pp. 172-178.

Khaledah, Z., Al-Zawahreh, A. & Olimat, A. (2012) Leadership Practices among Faculty Members in Jordanian Public Universities: A Construct Validation Study. *Journal of Institutional Research (South East Asia)*, 10 (1): pp. 53-65.

Khasawneh, S., & Al-Zawahreh, A. (2012) High-Performance Work Practices, Innovation, and Perceived Organizational Performance: Evidence from the Jordanian Service Sector. *African Journal of Business Management*, 6 (1): pp. 3320-3326.

Al-Zawahreh, A., Al-Madi, F. (2012) The Utility of Equity Theory in Enhancing Organizational Effectiveness, *European Journal of Economics, Finance and Administrative Sciences*, Issue 46: pp. 159-170.

Al-Madi, F., Al-Zawahreh, A. & Al-Qawasmi, S. (2012) Factors Influencing E-Marketing in Jordanian Telecommunication Companies, *Journal of Management Research*, 12(1): pp. 21-40.

Al-Madi, F., Al-Zawahreh, A. & Al-Sawadha, S. (2012) The Implementation of Teamwork in Jordan, *European Journal of Economics, Finance and Administrative Sciences*, Issue 45: pp. 107-114.

2011

Al-Zawahreh, A., & Khasawneh, S. (2011) Business Strategies Adopted by Jordanian Organizations: The Key to Sustained Competitive Advantage. *Interdisciplinary Journal of contemporary Research in Business*, 3(5): pp. 508-525.

Al-Zawahreh, A., & Khasawneh, S. (2011) Conflict Management Strategies Adopted by Jordanian Managers based on Employees ' Perceptions: The Case for the Manufacturing Industry. *Interdisciplinary Journal of Contemporary Research in Business*, 3(7):pp. 147-166.

Al-Zawahreh, A. (2011) Transformational Leadership of Superiors and Creativity Level among Faculty Members in Jordanian Universities, *Journal of Institutional Research (South East Asia)*, 9 (1): pp. 125-132.

2010

Khasawneh, S., Alrjoub, S., & Al-Zawahreh, A. (2010) Exploratory and Confirmatory Factor Analyses of the Spirituality in the Workplace Questionnaire (SWQ): A Tool for Workforce Development, *Journal of Institutional Research (South East Asia)*, 8 (1): pp. 70-85.

2009

Al-Zawahreh, A.A.S. & Cox, M.A.A (2009) The Practice of Operations Research in Jordanian Industry: A Field Study, *International Journal of Information and Operations Management Education*, 3 (2): pp. 178-197.

Al-Zawahreh, A.A.S. & Cox, M.A.A (2009) Teaching and Training Operations Research In Jordanian Universities: An Empirical Study, *International Journal of Information and Operations Management Education*, 3 (1): pp. 54-67.

2008

Al-Zawahreh, A.A.S. & Cox, M.A.A (2008) Operations Research In Jordan: Contrasting University Courses And Companies Expectations, *International Journal of Information and Operations Management Education*, 2 (3): pp. 315-326.

THESIS SUPERVISION:

I supervised a large number of graduate students at the Hashemite University in Jordan.

THESIS EXAMINATION:

I have participated as an internal and external examiner member for more than 50 students of Master's and Doctorate Degree in Jordanian Universities.

CONFERENCES:

- **Innovation and Entrepreneurship Conference**, Hashemite University, Jordan, 4-5/3/2013

- **Higher Education Strategies and Human Resource Planning** Conference, The Hashemite University, Jordan, 24-26/4/2012
- **Resouk Conference**, The Hashemite University, Jordan, 17-18/4/2012
- **Human Resource Development**, Cairo, Egypt, 12-16/3/2007.

WORKSHOPS:

- **"Interactive Board"** for Faculty Members at The Hashemite University, 2013. Faculty of Economics and Administrative Sciences, The Hashemite University.
- **"Model"** for Faculty Members at The Hashemite University, 2012. Center of Academic Quality Assurance, The Hashemite University.
- **Applications of SPSS in Research**, 2009, The Hashemite University.
- **"Blackboard"** for Faculty Members at The Hashemite University, 2007. Center of Academic Quality Assurance, The Hashemite University.
- **"Technology and University Evaluation"**, 2006. Center of Academic Quality Assurance, The Hashemite University.

COMMITTEES' MEMBERSHIPS:

- A Member of the Board of Deans at the Hashemite University
- A Member of the Central Tenders Committee at the Hashemite university
- A Member of the Academic Plan Committee at the Hashemite University
- A Member of the Housing Fund Committee at the Hashemite University
- A Member of the Investment Fund Committee at the Hashemite University
- Chairman of the Council of Business Administration Department, Faculty of Economics and Administrative Sciences, The Hashemite University, Jordan
- Chairman of the Students' Election Committee, The Hashemite University, Jordan
- Chairman of the Higher Degrees and Scientific Research Committee, Business Administration Department, The Hashemite University, Jordan

- A Member of The Hashemite University Strategic Planning Committee, The Hashemite University, Jordan
- A Member of the Hashemite University Students Training Committee, The Hashemite University, Jordan.
- A Member of the Scientific Research Committee of the Faculty of Economics and Administrative Sciences, The Hashemite University, Jordan.
- Chairman of the Employees Discipline Committee, The Hashemite University, Jordan.
- A Member of Proficiency Exam Committee, Ministry of Higher Education, Jordan.
- Chairman of the Job Description Committee, The Hashemite University, Jordan.
- A Member of the Employees Performance Appraisal Committee, The Hashemite University, Jordan.
- A Member of the Employees Recruiting Committee, The Hashemite University, Jordan.

REVIEWER:

- Journal of Business Economics and Management, USA.
- International Journal of Management and Business Studies, USA.
- Dirasat Journal, University of Jordan.
- Jordan Journal of Earth and Environmental Sciences (JJEES)

TRAINING PROGRAMMES EXECUTED (TRAINER):

- SPSS Applications (Jordan).
- MINITAB Applications (UK).
- Communication Skills (Jordan)
- Customer Relation Management (Syria).
- Planning of Career Path (Libya).
- Employees' Performance Appraisal (Jordan).
- Managerial controlling (Libya, Jordan).
- Managerial Supervision (Syria)
- The Modern Trends in HR Management (Jordan)

- HR Management (Jordan)
- Strategic Planning (Jordan)
- Time Management (Jordan)

AWARDS:

- World Education Congress 2013, Award for the Best Professor In Management, India, 2013.
- Academic Excellence Certificate (Academic Staff), The Hashemite University, Jordan, 2007.
- Academic Excellence Certificate (Student), Mu'tah University, Jordan, 1999.
- Academic Excellence Certificate (Student), Mu'tah University, Jordan, 1998.

REFERENCES:

Prof. Mike A.A. Cox
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Prof. Khaled Alzubi
Faculty of Economics and Administrative Sciences
The Hashemite University, Zarqa, Jordan
Mobile: 00962799332871
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Prof. Husam Al khadash
Faculty of Economics and Administrative Sciences
The Hashemite University, Zarqa, Jordan
Mobile: 00962777160535
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