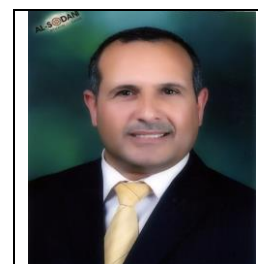


C.V

The Hashemite University
Faculty of Eco. & Adm. Sciences
Business Administration department
P.O. Box (150459)
Zarqa (13115)
Jordan



1) Personal Information

First Name	Faisal
Last Name	Al-Madi
Date of Birth	8/7/1964
Academic Rank	Associate professor
Place of Birth	Jordan
Gender	Male
Nationality	Jordanian
Phone Number (Office)	+962-5-3903333, Ext.4746
Phone Number (Mobile)	+962-799050768
E-Mail	f-madi@hu.edu.jo

2) Academic Qualification

Last University Degree	
Degree	Ph.D in Business Administration
Date Degree Awarded	September, 2005
Name of University	The University of Salford/ United Kingdom
Faculty	Business& Informatics
School	School of Management
Specialization	Operations and Quality Management
Thesis Title	Impediments to the Adoption of Total Quality Management (TQM) in Jordanian ISO 9000 Series Certified Manufacturing Companies

Second University Degree	
Degree	Master of Business Administration (MBA).
Average	Very Good
Date Degree Awarded	April, 1996
Name of University	The University of Jordan, Jordan
Faculty	Graduate Studies
Specialization	Management
Thesis Title	The Status of Administrative Consultation and the Factors Affecting on it Among the Jordanian Public Shareholders Companies: A field Study

First University Degree	
Degree	Business Administration
Average	Very Good
Date Degree Awarded	January, 1991
Name of University	Yarmouk University, Jordan
Faculty	Faculty of Eco. & Adm. Sciences

High School Degree	
Degree	High School Certificate-literary stream
Average	85.8%
Date Degree Awarded	July, 1987

3) Work Experience

Position	Institution	Country	Period
Director of Admission and Registration Unit (Registrar General)	The Hashemite University	Jordan	December 2019-
Associate Professor	The Hashemite University	Jordan	Sep 2019-
Associate Professor /Associate Faculty	Hamdan Bin Mohammed Smart University	UAE	Jan 2017 as a Part time
Associate Professor	King Saud University	Saudi Arabia	Sep 2016-Sep 2019
Associate Professor	The University of Bahrain	Bahrain	Sep2015- Sep 2016
Vice-Dean of the Faculty of Economic and Administrative Sciences	The Hashemite University	Jordan	Sep2012- Sep 2015
Chairman of Accounting Department	The Hashemite University	Jordan	Sep2012-Sep 2015
Assistant Professor	NYIT	Jordan	Feb 2010-Sep 2011
Vice-Dean of Students Affairs	The Hashemite University	Jordan	Sep. 2008 –Sep 2009
Chairman of Business Administration Department	The Hashemite University	Jordan	Sep. 2006-Sep 2009
Assistant Professor	The Hashemite University	Jordan	Since Sept. 2005
Part-Time lecture	The Arab Academy for Banking and Finance	Jordan	Since May 2006
Part-Time lecture	German-Jordanian University	Jordan	Summer semester 2008/2009
Teaching Assistant	The Hashemite University	Jordan	1999-2001
Full -lecturer	Mu'tah University	Jordan	1998-1999

4) Language Proficiency

	Writing	Reading	Speaking
	Excellent	Excellent	Excellent
Arabic	√	√	√
English	√	√	√

5) Courses Taught

1- Principles of Management	8- Quality Planning (For Master Degree)
2- Principles of Marketing	9-Operations Research
3- Total Quality Management (For Bachelor, Master, and Ph.D Degree)	10-Strategic Management
4- Operations Management (For Bachelor, Master, and Ph.D Degree)	11-Consumer Behaviour
5- Organizational Behaviour (Bachelor and Master Degree)	12- Advance Topics in Entrepreneurship
6- Marketing Management (For Master Degree)	13- Human Resource Management
7- Statistics and Research Methodology (For Master Degree)	14- Managerial Skills
	15- Supply Chain Management (For master Degree)

Note: All the courses been taught in English Language

6) Graduate students supervision

- **Abu Baker, F.** "*The Evaluation of Hospital Information System Usability and Its Effectiveness on Customer Satisfaction Based on ISO 9241-10*".
- **Al-Shraideh, B. M.** "*The Role of E- Government in Implementing and Enhancing Transparency: Field Study*".
- **Al-Sarayreh, R.** "*The Impact of E-Commerce on Gaining Competitiveness among the Jordanian Telecommunication*".
- **Al- Qawasmi, S.** "*Factors Influencing Consumers Attitudes Toward Electronic-Marketing: The Case of the Mobile Telecommunication Sector in Jordan*".
- **Mallah, M.** "*The Effect of Total Quality Management Practices on the Organization Performance in Jordanian Pharmaceutical Firms*".
- **Jubran, R.** "*The Impact of Supply Chain Management Practices on Organizational Performance in Medical Devices Firms in Jordan*".

7) Training Programs Executed

Program Title	Institution	Country
<i>Operations management</i>	<i>Abu Dhabi police Academy</i>	<i>The United Arab Emirates</i>
<i>Six Sigma</i>	<i>Central Bank of Jordan</i>	<i>Jordan</i>
<i>Communication skills</i>	<i>The Hashemite University</i>	<i>Jordan</i>
<i>Human relations skills</i>	<i>The Hashemite University</i>	<i>Jordan</i>
<i>TQM Implementation</i>	<i>The Hashemite University & Police Academy</i>	<i>Jordan</i>
<i>Executive Secretary Program</i>	<i>Kuwait Petroleum Company</i>	<i>Kuwait</i>

8) Membership

Institution	Country
<i>Jordan Society for Quality</i>	<i>Jordan</i>
<i>Center of Academic Quality Assurance</i>	<i>The Hashemite University Jordan</i>

9) Research Published

- 1- **Al-Madi, F. Al-Zawahreh, A. and Al-Qawasmi, S. (2013):** "Determinants of Consumer's Attitudes to Electronic Marketing in Jordan". International Journal of Management, Vol.(30), No.(2) part (1), Pp 536-544.
- 2- **Al-Zawahreh, A. and Al-Madi, F. (2012):** "The Utility of Equity Theory in Enhancing Organizational Effectiveness". European Journal of Economics, Finance, and Administrative Sciences, Issue 46, Pp 158-170.
- 3- **Al-Madi, F. Al-Zawahreh, A. and Al-Swadha, S. (2012):** " The Implementation of Teamwork in Jordan". European Journal of Economics, Finance and Administrative Sciences, Issue 45, Pp 107-114.
- 4- **Al-Madi, F. Al-Zawahreh, A. and Al-Qawasmi, S. (2012):** "Factors Influencing E-Marketing in Jordanian Telecommunication Companies", Journal of Management Research, Vol.(12), No.(1), Pp 21-40.
- 5- **Al-Madi, F. (2011):** "The Effects of E-Banking on the Jordanian Islamic Bank Clients Satisfaction", Global Islamic Marketing Conference, Dubai, United Arab Emirates, 20-22nd March.
- 6- **Hmood, Kh. And Al-Madi, F. (2013):** "Impact of Cloud Computing on Today's Market: Facilitating the Move from Local to International Business", Research Journal of Business Management, Vol (7) No. (1), Pp28-40.
- 7- **Zeglat, D. AlRawabdeh, W. Al-Madi, F. and Shrafat, F. (2012):** "Performance Measurements Systems: Stages of Development Leading to Success", Interdisciplinary Journal Of Contemporary Research In Business, November, Vol.(4) No.(7). Pp 440-448.
- 8- **Al-Madi, F. and Al-Sarayreh, R. (2013):** "The Impact of Electronic-Commerce on Gaining Competitiveness in the Jordanian Telecommunication Sector", European Journal of Economic, Finance and Administrative Sciences, Issue 57, Pp 6-18.

- 9- Al-Madi, F. N., Al Shra'a, A. E.M, Abu Rumman, M.A, and Khrais, L.T. (2013):** "Knowledge Management and Strategic Decision Making in the Jordanian Public Sector", Journal of Economic and Engineering, Vol. (4) No. (1), Pp 43-55.
- 10- Shrafat, F. Al-Zawahreh, A. Al-Madi, F. and Zeglat, D. (2013):** "Information Systems Pre-Evaluation Practices in Context", European Journal of Economics, Finance and Administrative Sciences, Issue 58. Pp. 117-140.
- 11- Abu Sheikha, N., Al-Madi, F., and Abu Bakr, F. (2013).** "The Evaluation of Hospital Information System Usability and Its Effectiveness on Customer Satisfaction Based on ISO 9241-10". Jordan Journal of Business Administration, Vol. (9) No. (3), Pp 603-618.
- 12- Al-Tarawneh, Kh., Al-Madi, F., Alshammari, M., and Matalqa, M., (2016).** "Corporate Governance and CSR: The Role of Industry Competitiveness, Women on Board, and Outside Directors", European Journal of Economics, Finance and Administrative Sciences, Issue 85. Pp54-63.
- 13- Al-Tarawneh, Kh., Al-Madi, F., Alshammari, M., and Alzugaiby, B., (2016).** "Corporate Social Responsibility: Does Industry Matter?", European Journal of Economics, Finance and Administrative Sciences, Issue 86. Pp122-131.
- 14- Al-Madi, F. Al-Tarawneh, Kh. and Alshammari, M. (2016).** "HR Practices in the Soccer Industry: Promising Research Area"., International Review of Management and Marketing, Vol. 6, Issue 4, Pp.641-653.
- 15- Al-Madi, F. Al-Shraideh, B. and Khrais, L. (2016),** ""The Role of E- Government in Implementing and Enhancing Transparency in Jordan". International Journal of Applied Business and Economic Research, Vol 14, No.14, Pp 87-106.
- 16- Al-Madi, F., Assal, H., Shrafat, F., and Zeglat, D. (2017).** "The Impact of Employee Motivation on Organizational Commitment". European Journal of Business and Management, Vol.9, No.15, Pp 143-145.
- 17- Al-Madi, F. (2017).** "The Impact of Supply Chain Management Practices on Supply Chain Performance in the Jordanian Industrial Sector". European Journal of Business and Management, Vol.9, No.15, Pp 150-16.
- 18- Mahfod, J. Khalifa, N. and Al-Madi, F. (2017).** "Electronic Human Resource Management (E-HRM) system, International Journal of Economic Research, Vol. 14. No. 15 (4), Pp. 563-576.
- 19- Mandahawi, N., Aamer, A., and Al-Madi, F. (2020).** "A Combined Approach to Define Kaizen International Transferability", Proceedings of the 5th NA International Conference on Industrial Engineering and Operations Management Detroit, Michigan, USA, August 10 - 14, 2020, Pp. 3903-3907.
- 20- Abu-Rumman A., Al-Shra'ah, A., Alfalah, T., and Al-Madi, F. (2020).** "Impact of Social Media and International Advertising: A Systematic Review", Industrial Management & Data Systems (Accepted for publication 22 December 2020).
- 21- Abu-Rumman, A., Al-Shra'ah, A., Al-Madi, F., and Alfalah, T. (2021).** "The impact of application quality framework on patient satisfaction", International Journal of Human Rights in Healthcare (Accepted for Publication 14th Feb. 2021)
- 22- Zafar, S., Zhilin, Q., Malik, H., Abu-Rumman, A., Al-Shra'ah, A., Al-Madi, F., and Alfalah, T. (2021).** "Spatial Spillover Effects of Technological Innovation on Total Factor Energy Efficiency: Taking Government Environment Regulations in Account for 3 Continents", Business Process Management Journal (Accepted for publication 16th Feb. 2021).
- 23- Al Shra'ah, A., Abu-Rumman, A., Al Madi, F. Alhammad, F., and Aljbour, A. (2021).** "The Impact of Quality Management Practices on Knowledge Management Processes: A Study of a Social Security Corporation in Jordan", The TQM Journal (Accepted for publication 15 March 2021).