

# Curriculum Vitae

## **Personal Data**

**Name** : **Khadair Kadam Hmood Al-Frajat**

**Current Academic Rank** : **Professor**

**Current University** : Hashemite University

**Current Faculty** : Faculty of Business Adimistration

**Current Department** : Business Administration

**Job** : Professor / Hashemite University

**Specialization** : Total Quality Management

**Current Address** :

P.O. Box 330025

Zip code 13133

Zarka - Jordan

Tel : 009625626073

E-mail : [Hmood@hu.edu.jo](mailto:Hmood@hu.edu.jo)

Tel: Mobil 00962795692502

**Date of Birth** : 16 July, 1950

**Place of Birth** : Iraq

**Nationality** : Iraqi

**Marital Status** : Married with seven children

## **Degree**

## **Date of promotion**

Assistant Lecturer	13/9/1977
Lecturer	29.12.1983
Assistant Professor	29/12/1987
Professor	29/12/1992

## **ACADEMIC QUALIFICATIONS**

### **Ph. D. University of Wales, United Kingdom 1983**

Major: Business Administration

Minor: Total Quality Management

### **M.B.A: University of Baghdad 1977**

Major: Business Administration

Minor: Quality Control

Degree: Excellent

### **B.B.A: University of Basrah 1975**

Major : Business Administration

Minor: Business Administration

Degree: Very Good

## **AREAS OF INTEREST**

- Total Quality Management
- Strategic Management

- Empowement & Enlistment of employees
- Leadership and Team work
- Organizational Structure and design
- Organizational Behaviour
- Operations management
- Supply Chain Management
- Quality system
- ISO 9000:2000

## **EXPERIENCE**

**1985/1987** Al-Basrah University,

Position: General Register.

**1988/1989** Al-Qadessya University,

Position: Assistance Dean of Business & Economics College.

**1989/1993** Al-Qadessya University,

Position: Dean of Business & Economic college.

**1993/1998** Al-Kufa University,

Position: Higher studies professor.

**1999/2000** Al -Al-Bayt University,

Position: lecturer.

**2005/2007** Jordan University,

Position: lecturer.

**2003/2009** Al –Balqa' University,

Position: lecturer.

**2007/2008** German - Jordanian University,

Position: lecturer.

**2004/2006** The Arab Academy for Banking and Financial Sciences,

Position: lecturer.

**1999/ up to present** Hashemite University,

Position: Prof. at Business administration department.

### **PUBLICATIONS**

- 1- Quality management for excellent organization , Safa Publishing & Distribution 2010.
- 2- Effective Communications in Business Administration, Safa Publishing & Distribution 2010.
- 3- Knowledge Organization, Safa Publishing & Distribution 2009
- 4- Université Efficiency in Business Administration, Ithraa Publishing & Distribution, Amman 2008.

- 5- Scientific Research .Méthodes, Dar Al Massera Publishing & Distribution, Amman, 2008.
- 6- Human Resource Management, Dar Al Massera Publishing & Distribution, Amman, 2009
- 7- Organization Behavior Modern Concept, Ithraa Publishing & Distribution, Amman 2008.
- 8- Principle of management, Ithraa Publishing & Distribution, Amman 2008.
- 9- Quality Management & Customer Service. Dar-Al-Massera Publishing & Distribution Amman 2006.
- 10- The requirement tools to persue ISO 9000 Al – Yagda Publishing & Distribution, Amman, 2001.
- 11- Organizations Behaviour, Safa Publishing & Distribution, Amman 2002.
- 12- Production and Operations management Safa Publishing & Distribution 2001.
- 13- Materials management Safa Publishing & Distribution, 2007.
- 14- Business administration in English & Letter Writing. Dar Al Massera Publishing & Distribution, Amman, 2007.
- 15- Total quality management (TQM). Dar Al-Massera Publishing & Distribution Amman, 2007.
- 16- Organization theory. Dar Al-Massera Publishing & Distribution, Amman ,2006
- 17- Marketing: Systematic & quantitative methods, Al – Qadessya University, 1991.
- 18- Marketing management. Al-Basrah University, 1988.
- 19- Organizing for Higher productivity an analysis of Japanese system & practice 1986

## **CONFERENCES, SYMPOSIUMS AND WORKSHOPS**

- Own 27 published & accepted researches in different field of management.
- Own 34 testimonial letters from different places.

## **COMMITTEES AND ORGANIZATIONS**

- Own 21 different memberships at scientific & administrative committees.
- Membership of the Editorial Board of "International Journal of Islamic and Middle Eastern Finance and Management", United Kingdom.
- Head of the Basra branch of Iraqi economists 1988.
- Membership of the Association of Accountants and Auditors of Iraqis since 1975.
- Member of Teachers Syndicate since 1977.
- Head of the Advisory Office for Studies and Research in the General Federation of Trade Unions for the period from 1984 to 1988.
- Head of the Advisory Office for Studies and Research in the General Federation of Iraqi Women, Basra Branch, for the period from 1985 through 1988.
  
- Member of the Scientific Research of Jordan.
- Member of the Union of Arab trainers.

- Head of the Scientific Committee and the Graduate Department of Management / University of Basra
- Membership of scientific activity in the College / University of Basra
- Head of the Safety Committee Property / University of Basra
- Membership of the Higher Committee for the graduation ceremonies / University of Basra
- Head of the preparation and printing of the guide graduate of the University / University of Basra
- Head of the Scientific Committee and alliance-building and promotion / University of Qadisiya
- Head of the discipline of students / University of Qadisiya
- Head of the educational guidance and intellectual / University of Qadisiya
- Head of the Central Committee of auctions and tenders / University of Qadisiya
- Head of the Scientific Committee in the Department of Business Administration / University of Kufa
- Head of the Committee on Graduate Studies / School of Management and Economics / University of Kufa
- Head of the Technical Committee for promotion of scientific, Faculty of Economics and Administrative Sciences / The Hashemite University

### **SCHOLARSHIPS AND AWARDS**

- Master Scholarship to **University of Baghdad** 1977.
- Doctoral Scholarship to United Kingdom, **University of Wales**, 1983.

## **COMMUNITY SERVICES**

**Participated in the design and implementation of hundreds of Studies, Consultations, and Training programmes for the following institutions in Jordan, Iraq, UAE , Libya, Sudan, Egypt and Syria**

- Preparation and formulation of a strategy of free zones for the Center for Studies and Consultations and community service.
- Preparation of follow-up study and evaluation of feedback to the recipient of service in the Department of Palestinian Affairs, 2009.
- Preparing and formulating a strategy Joint Procurement Department.
- Training programme in total quality management / Jordan Cement Factories Company, for the period from 16-20/4/2000.
- Training programme in Total Quality Management / Center for studies and consultancies and community service - the Office of the Zarqa for the period from 17-21/9/2000.
- Training programme in modern techniques of organization / Center for Studies and Consultation and Community Service / Office of the Zarqa for the period from 15-19/10/2000.
- Training programme in Total Quality Management / Company industrial, commercial and agricultural Co., Ltd. (production) Amman, for the period from 22/10-2/11/2000.
- Training programme in Total Quality Management / Center for London cultural 21/1/2001 to 25/1/2001.
- Training programme in strategy, teamwork and team building at the University of United Arab Emirates / Abu Dhabi - for the period from 7/4/2001 to 9/4/2001.
- Training programme in management conferences / Toledo Amman Hotel for the period from 24-26/8/2001.

- Training programme in management of Labor and production / Jordan Petroleum Refinery Company for the period from 26-30/8/2001
- Training programme in modern techniques of organization / Center for studies and consultancies, and community service for the period from 9-13/9/2001
- Training programme in Total Quality Management in higher education, for the period from 18/9-20/9/2002 University of Science and Technology, a workshop for faculty members.
- Training programme in the contemporary trends in human resources management, Center for Studies and Consultations and community service for the period from 2 - 6 / 9 / 2007.
- Training programme in communication skills and dealing with the public, the Center for Studies and Consultations and community service for a period of 15 - 19 / 6 / 2008.
- Training programme in strategic planning, senior management, the Center for Studies and Consultations and community service for a period of 6 - 10 / 7 / 2008.
- Training programme in communication skills and dealing with the public, the Center for Studies and Consultations and community service for 6-25 to 16 / 7 / 2008.
- Training programme in communication skills and dealing with the public, the Center for Studies and Consultations and community service for a period of 3 - 21 / 7 / 2008.
- Training programme in communication skills and dealing with the public for the middle administrative leaders, Center for Studies, consultancy and community service for a period of 21 - 29 / 4 / 2009.

## **GRADUATE & UNDERGRADUATE COURSE WORK**

The Following Courses are Taught in English

- Strategic Management
- Planning and production control
- Total Quality Management
- Management innovation and development
- Production and Operations Management

- Project Management
- Organization Theory
- Marketing Management
- Business Administration
- Jobs created
- Management
- Industrial Management
- Manage the procurement and stores
- Operations Research
- Communications
- Research methods
- Human Resources Management
- International Business
- Financial Management
- Administrative Leadership.
- Ethics of Leadership
- Organization and Management
- Management Training
- Management Concepts in English
- Management Reform & Development
- Foundations of Management
- Statistics For Management.

## *Supervision of the master's in business administration*

1- Safa Mohammad Hadi Algazaery, "productivity and prospects for development General Establishment for Iraqi Cement / Selected sample in 1989.

2- Khyoun Saed Al-Eydi, "Quality Control and ways to use In the General Establishment for Paper Industries" (Sample selection), 1989.

3- Sattam Racan Al-Amro, "Job satisfaction and its impact on productivity in the Arab Potash Company to contribute to Ltd. in Jordan, 1996.

4- Intethar Ahmed Jassim, "Training and its impact in leadership development, Supreme Administrative Court " (analytical study), 1997.

5- Qais Abdul Hadi Saleh, "Order of Walsh heb productivity in enterprises Industrial (analytical study), 1997.

6- Ihsan Dahash Jalab, "Measure and evaluate the efficiency in planning the work of the Maintenance Web Diwaniyah" - An Empirical Study 1998.

7- Mostafa Jaafar Eissa, "View and analyze the reality of the performance of companies and offices Ad in the province of Baghdad" - study Reconnaissance of the opinions of a sample of consumers, 1999.

8- Ziad Suleiman Abbasi, "The Effect Of The Financial Resources Management On the Performance Of The Jordanian Banks" During the Period (1996-2001), 2002.

9- Ghada Ali Madadha, "Transactional Leadership styles and performance evidence from the Jordanian Telecommunication sector", 2006.

10- Abdullah Morris Qirdhadji, "The impact of brands, pricing, and quality on the demand for the householder leaning product in Jordan", 2008.

11- Ahmed Al-Maani, "Statistical process control charts and it's application to control the quality within Military Bakeries Group" (Biscuits Factory), 2004.

12- Yousef Ibrahim Salem, "The impact of creativity on new product performance in consumer goods companies at Al-Hassan industrial estate", 2006.

13- Fares Fawzi Al-Deek, "The impact of information and communication technology (ICT) on decision making: Applied study on commercial banks in Jordan", 2006.

14- Adel Al-Sheshani, "The extent of knowledge management application and its effect on strategic decision making in the Jordanian Governmental sector", 2009.

15- Yusuf Sami Qaqish, "The Impact of Lean Production Concept Impelmentation on The Organization's Competitive Advantage in the Jordanian Food Manufacturers specialized in FMCGs", 2009.

16- Maher Ghazi Jomaa, "The effect of machines layout on the employees performance in Chemical industries sector in Jordan", 2008.

17- Amin Tawfiq Massad, "The efficiency of logistics management and its impact on Maritime transport-Field study in Jordan", 2007.

18 - Lama Ismail Ahmed, "Total quality management as a competitive advantage at Jordanian private health care sector", 2005.

19 - Khaled Mahdi Al-Husban, "The impact of ISO 9000 certification on strategy, quality management practices, and performance in Jordanian industrial companies: a comparative study", 2004 .

20- Malik Adnan Ali Al-Omary, "The effect of improving the quality of service on customer satisfaction The catering sector in Jordan" - a field study, 2004.

21- Islam Ahmed Suleiman Mashaqbeh, "Quality of organizational performance in the health sector Jordan" - a comparative study, 2004.

Has contributed under the chairmanship of several committees of the debate for doctoral dissertations and master's in business administration and discussion of the more than 47 students.

### **Scientific conferences outside the country and within**

1- The Fifth Conference on Operations Research, 1979 Arab Republic of Egypt / University of Zagazig.

2- Conference of the General Federation of Trade Unions 1984 (contribution to research).

3- Scientific Conference of the Mustansiriya University for the years 1988, 1989 (contribution to research in both conferences), Baghdad, Iraq.

4- First Scientific Conference of the League of Qadisiyah / faculty of Management and Economics in 1990 (contribution to research), Qadisiyah, Iraq.

5- General Conference of Iraqi economists, Basra Branch, 1987 (contributing to research), Basra, Iraq.

6- The second scientific conference of the Faculty of Management and Economics / University of Kufa, 1994 (contributing to research).

7- Conference of Change Management, the role of administrative reform

in the economic and social development, the Syrian Arab Republic, in 2004 (participation research).

8- Fourth Arab Conference on "Research Management from the perspective of the management culture of the Arab-Islamic" Arab Organization for Administrative Sciences, Arab Republic of Egypt, Cairo in 2004 (participation research).

9- The First Arab Conference for training and human resource development (vision) Hashemite University, Center for Studies and Consultations and community service, Amman, in 2006 (participation research).

10- Management Conference and urban planning and municipal use of modern technology, Amman in 2008 (participation research).

11- Conference of the Tecno-Strategic Management in the development of institutional and individual performance, Amman in 2008 (participation research).

12- Conference of the strategies for administrative reform and its relationship to quality and overall institutional performance, Amman in 2008 (participation research).

13- Symposium on TQM in academic institutions and the production and service, the organization of the College of Engineering and the Office of Quality Assurance and Accreditation at the University of Oct. 7, the Libyan Arab Jamahiriya, Misurata in 2009 (participation research).

14- Conference of the features and prospects of quality in higher education and scientific research (quality on our way to excellence and innovation), Amman in 2009 (participation research).

15- Conference on Information Technology in facilitating and streamlining the working procedures in Arab institutions, Amman 2009 (participatory research).